EXHIBIT 300   **UII 018-000003203**

Exhibit 300: Capital Asset Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview & Summary Information

Date Investment First Submitted: 2011-02-28
Date of Last Change to Activities: 2012-06-26
Investment Auto Submission Date: 2012-02-23
Date of Last Investment Detail Update: 2012-06-26
Date of Last Exhibit 300A Update: 2012-06-26
Date of Last Revision: 2012-08-21

Agency: 018 - Department of Education   **Bureau:** 45 - Office of Federal Student Aid

Investment Part Code: 01

Investment Category: 00 - Agency Investments

1. Name of this Investment: Common Origination and Disbursement (COD)

2. Unique Investment Identifier (UII): 018-000003203

Section B: Investment Detail

1. **Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

   COD performs data processing and editing necessary to support program compliance with statute and regulation for Federal Student Aid, and proved functionality to schools that enables compliance. The system supports interfaces to other systems to enable funding, to fulfill reporting requirements, and to enable oversight. The purpose and the benefits of the Common Origination and Disbursement (COD) investment, a working legacy system, are that it provides billions of dollars of grants and loans through origination and disbursement functionality to both Federal Student Aid and its thousands of school customers and millions of student recipients.. COD enables financial aid administrators to submit records requesting funds for grants and loans, and to receive notification of funding or rejection from Federal Student Aid.   COD enables the delivery of the following Title IV programs: * Pell Grants * Academic Competitive Grants * National SMART and TEACH Grant programs * Direct Loans (Stafford, PLUS and Graduate PLUS) * On-going Maintenance and Operations * Legislative changes due to the Federal Stimulus Package * Direct Loan massive increase due to (Federal Family Education Loan) FFEL Program Elimination   COD performs data processing and editing necessary to support program compliance with statute and regulation for Federal Student Aid, and proved functionality to schools that enables compliance. The system supports interfaces to other systems to enable funding, to fulfill reporting requirements, and to enable oversight. COD dependencies include the CPS, DLSS, NSLDS PEPS EITI VDC,

EXHIBIT 300   **UII 018-000003203**

Social Security, and the IRS. These programs interact with each other to some degree to support each others programs to either deliver aid or provide oversight.

2. **How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.**

This investment aligns with the following Loans goals outlined in the Segment's Modernization Plan: Goal A: Provide superior service and information to students and borrowers; Goal B: Work to ensure that all participants in the system of postsecondary education funding serve the interests of students, from policy to delivery; Goal C: Develop efficient processes and effective capabilities that are among the best in the private and public sectors; and, Goal D to Ensure program integrity and safeguard taxpayer's interests. This investment provides the following service(s) to close a gap in part to fill the Department s business needs in this segment: Customer Management, Data Management If the COD system is not funded, billions of dollars in Federal Direct Loans and Grants will not be processed for students applying for these programs. There would be a significant delay in providing student financial assistance to applicants and FSA would loose its ability to account for millions of taxpayer dollars in a timely fashion. FSA would fail in the near term in delivering its mandated programs to millions of student applicants at thousands of institutions of higher education.

3. **Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.**

The COD system had to support changes stemming from the increase in Direct Loan volume resulting from the elimination of the FFEL program. Direct Loans increased from 30% to 100% in a one year period. Schools increased from 1500 to 6000, as well as the addition of the Foreign School programs. Increased loan and grant origination and disbursement volumes resulting from on-going 100% Direct Loan volume as well as unprecedented increased enrollment in postsecondary educational institutions resulting from current economic conditions.   Implementation of electronic forms for promisary notes that generated reduction in other direct costs. Implementation of the Not for Profit Loan Servicing system interface. Development of interface with new loan servicing system "ACES".

4. **Provide a list of planned accomplishments for current year (CY) and budget year (BY).**

Re-compete of current COD system. Updating Web sites. School year specific updates to the system. Additional development of electronic forms to improve operational efficiency.

5. **Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.**

EXHIBIT 300   **UII 018-000003203**

2011-08-15

EXHIBIT 300   **UII 018-000003203**

Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding				
	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	$0.0	$0.0	$0.0	$0.0
DME (Excluding Planning) Costs:	$5.5	$1.2	$23.7	$35.7
DME (Including Planning) Govt. FTEs:	$3.0	$1.2	$1.2	$1.2
Sub-Total DME (Including Govt. FTE):	$8.5	$2.4	$24.9	$36.9
O & M Costs:	$302.3	$152.1	$141.2	$161.0
O & M Govt. FTEs:	$8.7	$1.2	$1.2	$1.2
Sub-Total O & M Costs (Including Govt. FTE):	$311.0	$153.3	$142.4	$162.2
Total Cost (Including Govt. FTE):	$319.5	$155.7	$167.3	$199.1
Total Govt. FTE costs:	$11.7	$2.4	$2.4	$2.4
# of FTE rep by costs:	93	18	18	18

Total change from prior year final President's Budget ($)		$-10.4	$0.0	
Total change from prior year final President's Budget (%)		-6.30%	0.00%	

EXHIBIT 300   **UII 018-000003203**

2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:

In FY11, COD was scaled up to implement the staturoy implementation of 100% Direct Lending which resulted in a dramatic increase in the required funding. In FY 12, all of the projected funds have not yet been allocated to the investment by the internal governance process. Additional funding is expected.

EXHIBIT 300   **UII 018-000003203**

Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy											
Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value ($M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	9100	ED06CO0027									

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:
Earned value management was not a contractual requirement when this contract was awarded. However, FSA staff and contractor staff, when appropriate, will use and report EVM on DME activities. EVM capability and reporting will be a requirement in the re-acquisition of COD.

EXHIBIT 300   **UII 018-000003203**

Exhibit 300B: Performance Measurement Report

Section A: General Information

Date of Last Change to Activities: 2012-06-26

Section B: Project Execution Data

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost ($M)
1	New Award Year Setup Release 11.0	Updated System.			
2	New Award Year Release 11.0 System Enhancements	Updated system with changes for current year operations.			
3	New Award Year Setup Release 12.0	Update System with changes for current year operations.			
4	New Award Year Release 12.0 System Enhancements	COD System updates and changes to maintain operations.			
5	COD Start Up Costs	Start Up Costs for new COD contract.			
6	Procurement Licenses	Purchase Licenses to Own System Software.			

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities ($M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance ($M)	Cost Variance (%)	Total Planned Cost ($M)	Count of Activities
1	New Award Year Setup Release 11.0							

EXHIBIT 300   **UII 018-000003203**

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities ($M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance ($M)	Cost Variance (%)	Total Planned Cost ($M)	Count of Activities
2	New Award Year Release 11.0 System Enhancements							
3	New Award Year Setup Release 12.0							
4	New Award Year Release 12.0 System Enhancements							
5	COD Start Up Costs							
6	Procurement Licenses							

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days)	Schedule Variance (%)
2	Release 11.0 System Enhancements Requirements	Requirements for System Enhancements	2011-05-17	2011-05-17	2011-05-17	43	0	0.00%
1	New Award Year Requirements	Gather Requirements for Release 11.0	2011-05-18	2011-05-18	2011-05-18	47	0	0.00%
1	New Award Year General Design	Complete General Design Document	2011-07-01	2011-07-01	2011-07-11	31	-10	-32.26%
2	General Design through Detailed Design	General and Detail Design Performance Reports	2011-08-19	2011-08-19	2011-08-12	93	7	7.53%
1	New Award Year Detail Design Document	Complete Detailed Design Document	2011-08-19	2011-08-19	2011-08-19	45	0	0.00%
1	New Award Year Code & Component Test	Complete Code & Component Test	2011-11-02	2011-11-02	2011-11-02	65	0	0.00%
1	New Award Year Assembly Test	New Award Year Assembly Test	2011-12-19	2011-12-19	2011-12-19	112	0	0.00%
2	Detail Design through	System Testing	2012-03-02	2012-03-02	2012-03-15	193	-13	-6.74%

EXHIBIT 300

UII 018-000003203

			Key Deliverables					
Project Name	**Activity Name**	**Description**	**Planned Completion Date**	**Projected Completion Date**	**Actual Completion Date**	**Duration (in days)**	**Schedule Variance (in days)**	**Schedule Variance (%)**
	Acceptance Testing	through Implementation						
1	New Award Year Setup Release 11.0-7	New Award Year User Acceptance/Intersystems Test	2012-03-07	2012-03-07	2012-03-07	170	0	0.00%
1	New Award Year Setup Release 11.0-8	New Award Year Implementation	2012-03-09	2012-03-09	2012-03-14	7	-5	-71.43%
1	New Award Year Setup Release 11.0-9	Post Implementation Operations Support	2012-04-06	2012-06-08	2012-06-08	27	-63	-233.33%
4	System Enhancements	COD System updates and changes to maintain operations	2012-05-16	2012-05-16		42	-107	-254.76%
3	Release 12.0-15	Requirements through Detail Design	2012-08-12	2012-08-24		139	-19	-13.67%

EXHIBIT 300   **UII 018-000003203**

Section C: Operational Data

				Table II.C.1 Performance Metrics				
Metric Description	**Unit of Measure**	**FEA Performance Measurement Category Mapping**	**Measurement Condition**	**Baseline**	**Target for PY**	**Actual for PY**	**Target for CY**	**Reporting Frequency**
Higher Education: Percentage of funds drawn down for DL and Pell Grant programs substantiated by receipt of records within 30 day requirement	Receipt of records within 30 day requirement	Mission and Business Results - Management of Government Resources	Over target	80.000000	96.000000	99.900000	96.000000	Monthly
Financial Management: Percentage of schools substantiating draw downs with records within 30 day requirements	schools substantiating draw downs	Mission and Business Results - Management of Government Resources	Over target	75.000000	88.000000	99.900000	88.000000	Monthly
Availability: Percentage of COD web availability excluding scheduled outages	web availability excluding scheduled outages	Technology - Effectiveness	Over target	99.700000	99.700000	99.900000	99.700000	Monthly
Contractor shall provide bi-lingual (English and Spanish) phone support to schools, students, parents, and borrowers Monday - Friday from 8:00AM to 8:00PM Eastern Standard Time. All incoming calls shall be routed through the existing COD toll-free support number and routed to appropriate Customer Service Representative with	CS available 100% from 8:00 am to 8 pm EST	Customer Results - Customer Benefit	Over target	100.000000	100.000000	100.000000	100.000000	Monthly

EXHIBIT 300   **UII 018-000003203**

Table II.C.1 Performance Metrics								
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
the purpose of responding to the caller issues.								
The average amount of time a user spends on hold in the Interactive Voice Response system. The average speed of answer is measured from the time the user selects an option to speak with a customer service representative until a customer service representative answers the phone. The Contractor shall not be penalized for phone downtime or interface systems that are outside of the Contractor s control that would prevent Customer Service from meeting this performance measure	80% < 20 Seconds	Technology - Reliability and Availability	Over target	80.000000	80.000000	99.690000	80.000000	Monthly
The percentage of new defects introduced by a Service Pack implementation. This will be determined by dividing the number of new defects detected after a Service Pack implementation that are associated with the Service Pack code modifications by the number of service tickets (defects and	Service Pack Implementation Defects less than 10%	Technology - Effectiveness	Over target	90.000000	90.000000	90.000000	90.000000	Monthly

EXHIBIT 300   **UII 018-000003203**

Table II.C.1 Performance Metrics								
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
enhancements) the Service Pack attempted to resolve.								